

Terms and Conditions

of website <https://fizen.com>

1. Introduction

1. This document outlines the terms and conditions binding for all persons using the website <https://fizen.com> (hereinafter referred to as **the Website**).
2. Issues concerning data processing with regard to the Website functioning are regulated in the Website's **Privacy Policy**, available at <https://fizen.com/privacy-policy.pdf>
3. These Terms and Conditions may be subject to change, the date of publication of any version shall be presented at the end of the document, the most recent iteration of this document shall be available at <https://fizen.com/terms-and-conditions.pdf>

2. Definitions

Within the scope of this document, the following terms are defined as follows:

- a) Website user or User – any natural or legal person reading the information available on the Website, contacting FIZEN using the forms available on the Website, by e-mail or other ways indicated on the Website;
- b) Website Features – the features which enable User's interaction with FIZEN, offered by the Website Provider via the Website, in particular the contact form enabling contact with FIZEN;;
- c) Website Provider – FIZEN spółka z ograniczoną odpowiedzialnością (hereinafter: "FIZEN") with its registered office in Łódź, ul. Narutowicza 40/1, 90-135 Łódź, Poland, entered into the National Court Register under the number KRS 900414, 388908954, NIP: 7252309077, electronic contact address: contact@fizen.com, website <https://fizen.com>
- d) Essential cookies – cookie files necessary for the functioning of the Website.

3. General provisions

1. The Website is available under the address <https://fizen.com>
2. Website users are required to act in accordance with the provisions of these Terms and Conditions.
3. The Website Provider shall not be liable for any activities of the website users connected to the Website usage that breach the provisions of these Terms and Conditions.
4. All information provided on the Website is meant for informative purposes and shall not be seen as legally binding.
5. To access the Website, the Website user has to agree to the processing of Essential cookie files. Further information on the data processing is available in the Website's Privacy Policy.
6. For accessing the Website usage of an up-to-date Internet browser is recommended. The Website Provider shall not be liable for any technical issues arising from usage of outdated Internet browsers.
7. FIZEN does not offer the possibility to purchase services or products through the Website. The website may be used by Users who are entrepreneurs to contact FIZEN in order to submit an inquiry via the contact form or e-mail, and the conclusion of contracts is each time preceded by individual discussions between FIZEN and an entrepreneur interested in providing services by FIZEN.
8. FIZEN does not direct the sale of its services or products to consumers within the meaning of art. 22¹ of the Civil Code. No statements made on the Site or any other online services or tools may be interpreted as directing an offer to consumers.

4. Contact form

1. The Website provides means of contacting the Website Provider via the Contact Form available at <https://fizen.com/contact>
2. The contact form is used for contact in the area of FIZEN services, in particular for submitting inquiries, information, complaints or complaints related to the services provided by FIZEN on the basis of separate agreements or regulations.
3. The User shall provide accurate and true information via the Contact Form. In particular the User shall not impersonate other persons or disclose other persons' data.
4. The Website Provider is not obliged to respond to the unsolicited attempts of communication, in particular third-party marketing materials, spam, scam and other types of contact not relating to FIZEN services.

4. Final provisions

1. Aforementioned provisions are subject to Polish law. In any subjects not covered by these Terms and Conditions provisions of laws, in particular amongst others Polish Civil Code shall apply.
2. All materials available on the Website are copyrighted by the Website Provider unless stated otherwise.

These Terms and Conditions apply from October 1, 2021.